

## **Group Protection Direct Debit Mandate**



| Instruction to your Bank or Building Society to pay by Direct Debi<br>Please fill in the whole form and send to: Aviva Group Protection, PO Box 3240, | Norwich, NR1 3ZF.  |
|---|--|
|   | Service User Number   1   6   9   4   2   C  |
| Bank/Building Society account number Branch sort code   |  |
|   | For Aviva Life & Pensions UK Limited official use only This is not part of the instruction to your Bank/Building Society.  |
| lame and full postal address of your Bank/Building Society  | Please tick your preferred payment option:   |
| To: The Manager Bank/Building Society   | Monthly Quarterly  |
|   | Half-yearly Annual   |
| Postcode  | Instruction to your Bank/Building Society  |
| Reference number  | Please pay Aviva Life & Pensions UK Limited Direct Debit from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Aviva Life & Pensions UK Limited and, if so, details will be passed electronically to my bank/building society. |
| X   | Date   |
| X   |  |

Banks/Building Societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Aviva Life & Pensions UK Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed. If you request Aviva Life & Pensions UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Aviva Life & Pensions UK Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Aviva Life & Pensions UK Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.