

Aviva Private Clients Home Quote Form



Broker:	<input type="text"/>	Proposer full name:	<input type="text"/>
Handler:	<input type="text"/>	Date of Birth:	<input type="text"/>
Agency Ref:	<input type="text"/>	Occupation:	<input type="text"/>
Distinct email: privateclients@aviva.com		Joint Proposer full name:	<input type="text"/>
		Date of Birth:	<input type="text"/>
Cover start date:	<input type="text"/>	Occupation:	<input type="text"/>

Property to be insured

Postcode:

Have you lived in this property for 5 consecutive years? Yes No

If no, please confirm 5 year address history overleaf in further information

Bedrooms Year of build

Property Type?

Is the property Listed?
If so, what grade?

Does the property have a lower ground floor/basement or cellar? Yes No

If yes, approximately what % of the contents sum insured is kept there? Under 10% Between 10-25% Over 25%

Property construction type? Walls Roof

Is this property your main residence? Yes No
If No, please confirm use?

Is the property ever left unoccupied for more than 60 consecutive days? Yes No

Any works or refurbishments planned or ongoing? Yes No

Is any business activity carried out at the property? Yes No

Has any property to be insured ever suffered from flooding from external sources such as sea, river and rainfall etc? Yes No

Has any property to be insured suffered any damage by Subsidence, Heave or Landslip? Yes No

Are the policyholders UK Residents? Yes No
If no, please confirm details overleaf

Has any person to be insured: Yes No

- Ever had insurance refused, cancelled or offered with terms imposed? Yes No

- Ever had any criminal convictions, police cautions or have any prosecutions pending (other than motoring offences)? Yes No

- Ever been made bankrupt or been subject to bankruptcy proceedings, entered into an Individual Voluntary Agreement (IVA) or received a County Court Judgement (CCJ)? Yes No

- Sustained any loss, damage, injury or liability in the last 5 years, whether insured or not, from any of the events you wish to insure against? Yes No

Details – Date/Amount/Description/Buildings or Contents?

Is the main entrance door fitted with five-lever mortice deadlock and all other external doors fitted with a lock approved to BS3621? Yes No

Are all accessible windows fitted with key-operated locks? Yes No

Does the property have a Fire alarm which has been installed and annually maintained by an NSI or BAFE approved company? Yes No

Does the property have an intruder alarm which has been installed and annually maintained by an NSI or SSAIB approved company? Yes No

If so, what type? e.g Audible only, DP2 Grade, DP3 grade alarm

Does the property have a safe secured as per the manufacturers instructions? Yes No
If so, please confirm full make and model.



Sums Insured	
Buildings	
General Contents	
Antique Furniture	
Clocks and Barometers	
Coin Collections	
Gold/Silver/Plate (exc Jewellery)	
Manuscripts/Rare Books	
Pictures/Paintings	
Porcelain	
Precious Metals	
Rare Glass	
Rugs and Tapestries	
Sculptures/Statues	
Stamp Collection	
Total jewellery sum insured	
Total of guns sum insured	

Preferred Excess £500 £1000 Higher Excess £

Any other covers required such as a 2nd home, UK or Foreign holiday home, Let property?

Please note that all properties where cover is being requested, a quote form will be required.

Further information? Please list any additional information required or that you feel is applicable to the risk.

HOW WE USE YOUR INFORMATION

To assess the terms of your insurance contract at new business, renewal, and when we deal with changes to your policy or claims that arise, we may need to collect and use information about health and/or unspent offences or criminal convictions relating to you and (where relevant) family members and other people covered by your insurance.

We may use this data to make decisions about whether we can provide insurance to you and on what terms, deal with claims or carry out fraud checks. Further information about how we use your personal information can be found in the Privacy Notice and our full privacy policy at www.aviva.co.uk/privacypolicy.

By proceeding with this application:-

- You understand that we will use information about you, including information about health and/or criminal convictions, for these purposes.

- You are confirming that any other person (e.g. a family member or other individual covered by your insurance policy, or whose information is relevant to us providing this policy) whose information you are providing understands and has no concerns about their information being used in this way.

NOTE: If you have any concerns about use of information for these purposes, you should not proceed with this application as we may be unable to provide you with a policy. You can also contact us at any time if you would like to ask us to stop using your information but this may prevent us assessing future claims and the policy may be cancelled. Please note this will also apply to joint policies and, if any one of the policyholders asks us to stop using their information, this may prevent us assessing future claims and the policy may be cancelled.

You have various rights in relation to your personal data including accessing your data, and in some limited circumstances objecting to processing or having your data erased.

To find out more about your rights and how we collect and use your personal information please read the Privacy Notice in this form and see our full Privacy Policy at www.aviva.co.uk/privacypolicy or request a copy by writing to us at Aviva, Freepost, Mailing Exclusion Team, Unit 5, Wanlip Road Ind Est, Syston, Leicester, LE7 1PD.

CLAIMS UNDERWRITING REGISTER

Please note the CUE facility is used for all quotations.

ADEQUACY OF SUM INSURED

You must ensure that your sum(s) insured are not less than the full cost of rebuilding the property and replacing goods; failure to do so may invalidate your policy or reduce claims settlements.

IMPORTANT INFORMATION

IMPORTANT NOTICE – INFORMATION WE NEED TO KNOW ABOUT

You must take reasonable care to provide complete and accurate answers to the questions we ask. Please read any assumptions carefully and confirm if they apply to your circumstances.

If any of the information provided by you changes after you purchase your policy and during the period of your policy please provide your insurer with details.

If the information provided by you is not complete and accurate:

- we may cancel your policy and refuse to pay any claim, or
- we may not pay any claim in full, or
- we may revise the premium and/or change any excess, or
- the extent of the cover may be affected.

We recommend you keep a record (including copies of letters) of all information provided to the insurer for your future reference. A copy of the completed application form will be supplied on request within a period of three months after its completion.

DATA PROTECTION – PRIVACY NOTICE

Aviva Insurance Limited is the main company responsible for your Personal Information (known as the controller).

We collect and use Personal Information about you in relation to our products and services. Personal Information means any information relating to you or another living individual who is identifiable by us. The type of Personal Information we collect and use will depend on our relationship with you and may include more general information (e.g. your name, date of birth, contact details) or more sensitive information (e.g. details of your health or criminal convictions).

Some of the Personal Information we use may be provided to us by a third party. This may include information already held about you within the Aviva group, information we obtain from publicly available records, third parties and from industry databases, including fraud prevention agencies and databases.

This notice explains the most important aspects of how we use your Personal Information, but you can get more information by viewing our full privacy policy at aviva.co.uk/privacypolicy or requesting a copy by writing to us at: The Data Protection Team, Aviva, PO Box 7684, Pitheavlis, Perth PH2 1JR. If you are providing Personal Information about another person you should show them this notice.

We use your Personal Information for a number of purposes including providing our products and services and for fraud prevention.

We also use profiling and other data analysis to understand our customers better, e.g. what kind of content or products would be of most interest, and to predict the likelihood of certain events arising, e.g. to assess insurance risk or the likelihood of fraud.

We may carry out automated decision making to decide on what terms we can provide products and services, deal with claims and carry out fraud checks. More information about this, including your right to request that certain automated decisions we make have human involvement, can be found in the “Automated Decision Making” section of our full privacy policy.

We may process information from a credit reference agency, including a quotation search where you are offered an Aviva credit payment facility. More information about this can be found in the “Credit Reference Agencies” section of our full privacy policy.

We may use Personal Information we hold about you across the Aviva group for marketing purposes, including sending marketing communications in accordance with your preferences. If you wish to amend your marketing preferences please contact us at: contactus@aviva.com or by writing to us at: Aviva, Freepost, Mailing Exclusion Team, Unit 5, Wanlip Road Ind Est, Syston, Leicester, LE7 1PD. More information about this can be found in the “Marketing” section of our full privacy policy.



Your Personal Information may be shared with other Aviva group companies and third parties (including our suppliers such as those who provide claims services and regulatory and law enforcement bodies). We may transfer your Personal Information to countries outside of the UK but will always ensure appropriate safeguards are in place when doing so.

You have certain data rights in relation to your Personal Information, including a right to access Personal Information, a right to correct inaccurate Personal Information and a right to erase or suspend our use of your Personal Information. These rights may also include a right to transfer your Personal Information to another organisation, a right to object to our use of your Personal Information, a right to withdraw consent and a right to complain to the data protection regulator. These rights may only apply in certain circumstances and are subject to certain exemptions. You can find out more about these rights in the "Data Rights" section of our full privacy policy or by contacting us at dataprt@aviva.com

How your data is used and shared by Insurers and Databases in relation to household insurance

The data you provide will be used by us and shared with other insurers as well as certain statutory and other authorised bodies for:

- Insurance underwriting purposes, i.e. to examine the potential risk in relation to your (and/or a third party's) prospective policy so that we can:
 - consider whether to accept the relevant risk;
 - make decisions about the provision and administration of insurance and related services for you and members of your household;
 - validate your (or any person or property likely to be involved in the policy or claim) claims history (at any time, including upon application for insurance, in the event of an incident or a claim, or at a time of a mid-term adjustment or renewal).
- Management information purposes, i.e. to analyse insurance and other markets for the purposes of:
 - portfolio assessment;
 - risk assessment;
 - performance reporting;
 - management reporting.
- Anti-fraud purposes i.e. to detect and prevent fraudulent claims and/or activities by:
 - sharing information about you with other organisations and public bodies including the police;
 - tracing debtors or beneficiaries, recovering debt, managing your accounts and/or insurance policies;
 - undertaking fraud searches. Insurers pass information to the Claims Underwriting and Exchange Register administered by Motor Insurers' Bureau (MIB). This helps insurers check information and prevent fraudulent claims. When we deal with your request for insurance we may search these registers.
- Compliance with legal obligations and responsibilities, including:
 - Claims management – In the event of a claim we may need to disclose information with any other party involved in that claim, e.g. third parties involved in the incident, their insurer, solicitor or representative and medical teams, the police or other investigators. We also may have to investigate your claims history;
 - Complaints management - If you make a complaint about the service we have provided, we may be obliged to forward details about your complaint, including your Personal Information, to the relevant ombudsman.

We can supply on request further details of the agencies and databases we access or contribute to and how this information may be used. If you require further details, please contact us.

Fraud prevention and detection

In order to prevent and detect fraud we may at any time:

- Share information about you with other organisations and public bodies including the Police;
- Undertake credit searches and additional fraud searches;
- Check and/or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this.

We and other organisations may also search these agencies and databases to:

- Help make decisions about the provision and administration of insurance, credit and related services for you and members of your household;
- Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your accounts or insurance policies;
- Check your identity to prevent money laundering, unless you provide us with other satisfactory proof of identity;
- Check details of job applicants and employees.

Claims history

- Under the conditions of your policy you must tell us about any insurance related incidents (such as fire, water damage, theft or an accident) whether or not they give rise to a claim. When you tell us about an incident we will pass information relating to it to a database.
- We may search these databases when you apply for insurance, in the event of any incident or claim, or at time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim.

We can supply on request further details of the databases we access or contribute to. If you require further details please contact us.

IF YOU HAVE A COMPLAINT

We hope that you will be very happy with the service that we provide. However, if for any reason you are unhappy with it, we would like to hear from you. In the first instance, please contact your insurance adviser who will get in touch with us. We will acknowledge your complaint promptly. If we can't fully investigate and respond to your complaint within 10 working days, we will let you know our expected response date. We are covered by the Financial Ombudsman Service. If you have complained to us and we have been unable to resolve your complaint, you may refer it to this independent body. Following the complaints procedure does not affect your right to take legal action.

If you have taken a product out with us online or by telephone, you can also use the European Commission's Online Dispute Resolution (<http://ec.europa.eu/odr>) service to make a complaint. The purpose of this platform is to identify a suitable Alternative Dispute Resolution (ADR) provider and we expect that this will be the Financial Ombudsman Service. Please be aware that the Financial Ombudsman Service will only be able to consider your complaint after we have had the opportunity to consider and resolve it.

OUR REGULATORY STATUS

Risks situated within the UK and other countries excluding the EEA are underwritten by Aviva Insurance Limited. Registered in Scotland, No. 2116. Registered Office: Pitheavlis, Perth PH2 0NH. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority and our firm's reference number is 202153.

Risks situated within the EEA are underwritten by Aviva Insurance Ireland Designated Activity Company. Aviva Insurance Ireland Designated Activity Company, trading as Aviva, is regulated by the Central Bank of Ireland. Our firm's reference number is No. C171485. A private company limited by shares. Registered in Ireland, No. 605769. Registered Office: Cherrywood Business Park, Dublin, Ireland D18 W2P5. Registered UK Branch Address: 80 Fenchurch Street, London, EC3M 4AE. UK Branch authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority (FCA reference No. 827591) and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

You may check this information and obtain further information about how the Financial Conduct Authority protects you by visiting www.fca.org.uk

CHOICE OF LAW

The law of England and Wales will apply to this contract unless:

- 1) you and the insurer agree otherwise; or
- 2) at the date of the contract you are a resident of (or, in the case of a business, the registered office or principal place of business is situated in) Scotland, Northern Ireland, Channel Islands or the Isle of Man, in which case (in the absence of agreement to the contrary) the law of that country will apply.

TELEPHONE CALL CHARGES AND RECORDING

Calls to 0800 numbers from UK landlines and mobiles are free. The cost of calls to 03 prefixed numbers are charged at national call rates (charges may vary dependent on your network provider) and are usually included in inclusive minute plans from landlines and mobiles. For our joint protection telephone calls may be recorded and/or monitored.



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