

Property Owners changes

We've made a number of changes on Fast Trade and Acturis

As part of a recent market-wide initiative from Polaris, you'll notice an updated question set for Property Owners effective today (Monday 18 October 2021).

This work aims to update digital trading standards and improve the 'straight through' quotability for Property Owners.

While updating the question set, we've also taken the opportunity to make a number of enhancements to our product on Fast Trade and Acturis eTrade:

What's changed?

- ✓ **Increasing Sums Insured limit from £5m to £7.5m** - the new limit relates to the total premises Sums Insured per location and is applicable for all commercial premises, including those with a residential element.
- ✓ **Changes to assumptions and declarations** – we've made some improvements to ensure that the statements in our documentation are reflective of the quote journey.
- ✓ **Refining premises address field** – you've told us that sometimes, the address returned after a post code search doesn't always contain everything you need. We're using the 'Premises Address Field' to allow you to manually enter the name of the premises if it doesn't pull through automatically.
- ✓ **Improved rating notes*** – moving forward, rating notes will be placed within the relevant section, with 'note types' used where applicable. This will make it easier to understand and explain our offering to your clients.
- ✓ **Reduced Risk Updating*** – we've made improvements to the way we present contents cover so that it displays exactly as you've selected it, removing any uncertainty around the level of cover being provided.

*denotes change only being made for Acturis eTrade

These enhancements have been designed to improve quotability rates and your trading experience, allowing you to place even more business online with Aviva.

These changes also take effect on Fast Trade and Acturis eTrade from today (Monday 18 October 2021).

More information

You can find out more about the changes outlined today on [Aviva Broker here](#).

For any further questions or queries, please speak to your Aviva sales manager.



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