

# Expert Select

A guided approach to hospital  
choice for your clients

For adviser use only  
Not for use with customers.

**Expert Select is our simple approach to accessing quality treatment on Solutions and Healthier Solutions private medical insurance policies. It takes some of the hassle and stress out of an already worrying situation.**

Backed by our clinical expertise and excellent customer service, our approach gives your clients' employees extra peace of mind. They can rest easy knowing we're using our depth and breadth of knowledge to get a better outcome for them.

With Expert Select, your clients don't have to decide which hospital list will best suit their employees when they take out a policy. Instead, when an employee makes a claim, we'll offer them a choice of an average of four to five hospitals nationally, which may include some from the largest hospital groups. All will be local to them, offering access to a number of specialists.

We base our recommendations on their diagnostic or treatment needs to make sure they get appropriate quality treatment options every time. This gives your clients and their employees an informed choice based on clinical need.

Once they've had their treatment, we'll settle their eligible bills in full with the treatment provider. We guarantee no shortfalls on any eligible hospital or specialist charges for consultations, tests or treatment.

- ✓ **Simplicity** - Simplicity at point of purchase, simplicity at point of claim
- ✓ **Quality assured** - The guarantee of proven quality specialists, hospitals, drugs and treatments
- ✓ **Choice** - We'll aim to provide a choice of four to five facilities on average
- ✓ **Added value** - Expert Select is included in core cover - there's no additional charge
- ✓ **Flexibility** - Offer your clients a choice of this proposition or one of our hospital list options
- ✓ **Hassle free** - one less thing for your clients to worry about if they choose this instead of spending lots of time considering all the necessary factors for choosing a hospital list



If you would like more information, please speak to your usual Aviva contact or visit our **adviser site** to find out more.

**This brochure is also available in braille, large print and audio format. Please us on 0800 158 3348 to ask for a version in a format more suitable for you. We may monitor and/or record calls.**

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